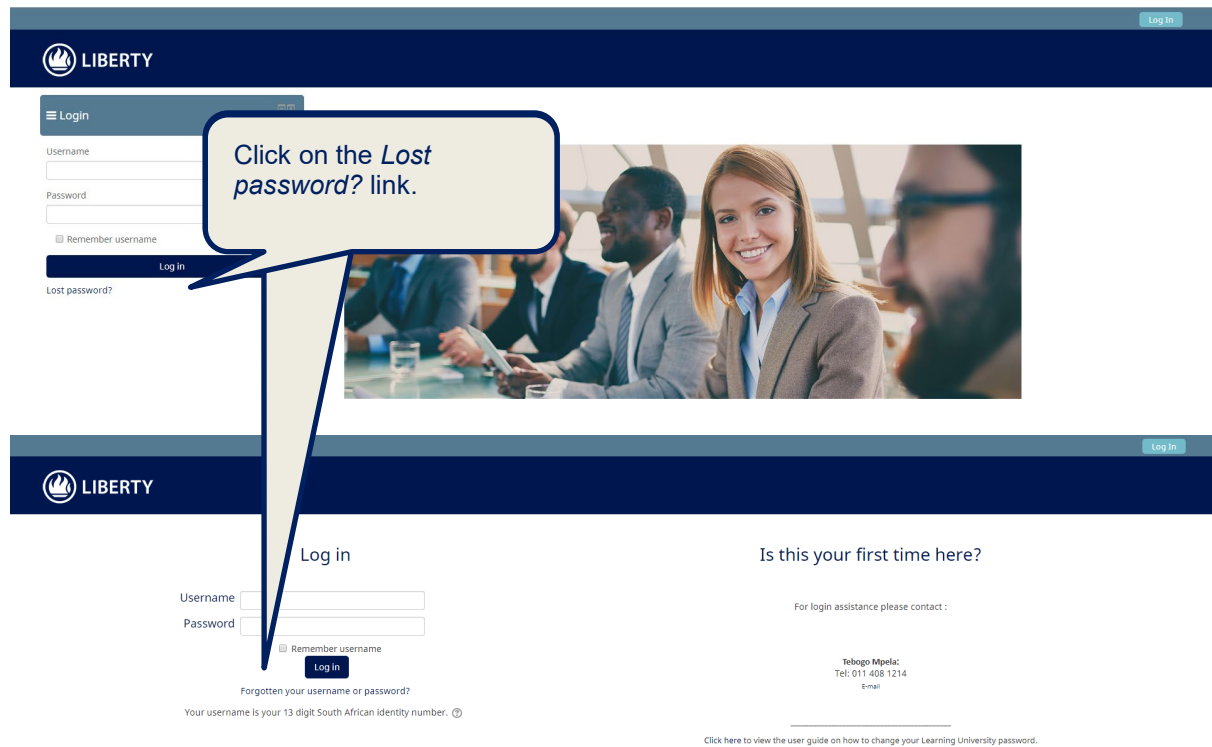
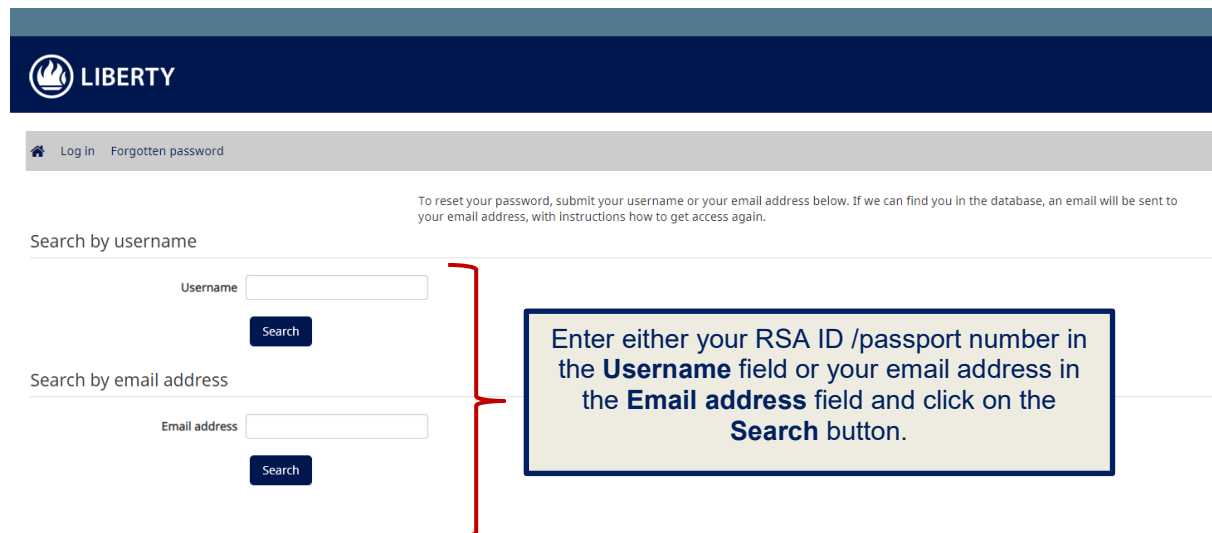


Requesting a new password on the Learning University?

If you have forgotten your password, please request a new password by following the steps below.



The screenshot shows the Liberty Learning University login interface. At the top left is the Liberty logo. Below it is a 'Login' section with fields for 'Username' and 'Password', a 'Remember username' checkbox, and a 'Log in' button. A link for 'Lost password?' is located below the login button. A callout box with a blue border and white background contains the text: 'Click on the *Lost password?* link.' To the right of the callout is a photograph of three people in a meeting. Below the login section is another 'Log in' section with similar fields and a 'Log in' button. To the right of this section is a 'Forgot your username or password?' link. Further right is a section titled 'Is this your first time here?' with contact information for Tebogo Mpele: 'Tel: 011 408 1214' and 'Email'. At the bottom right, there is a link: 'Click here to view the user guide on how to change your Learning University password.'



The screenshot shows the 'Forgotten password' page on the Liberty Learning University website. At the top left is the Liberty logo. Below it is a navigation bar with 'Log in' and 'Forgotten password' links. The main content area has a heading: 'To reset your password, submit your username or your email address below. If we can find you in the database, an email will be sent to your email address, with instructions how to get access again.' Below this heading are two search sections: 'Search by username' with a 'Username' input field and a 'Search' button, and 'Search by email address' with an 'Email address' input field and a 'Search' button. A callout box with a blue border and white background contains the text: 'Enter either your RSA ID /passport number in the **Username** field or your email address in the **Email address** field and click on the **Search** button.'

IMPORTANT: A valid email address on the Learning University is required in order for the "Reset Password" email to be delivered successfully.

Log In | Forgotten password

If you supplied a correct username or email address then an email should have been sent to you. It contains easy instructions to confirm and complete this password change. If you continue to have difficulty, please contact the the support team on accreditation@liberty.co.za.

Continue

Click on Continue.

Extra line breaks in this message were removed.

From: Sales Advisory Support - Learning and Development (via Home) <noreply@learning.liberty.co.za>
To: Santos, Nostala N
Cc:
Subject: Learning University: Password reset request

Sent: Thu 14 Feb 2019 10:50 AM

Hello User Name,

A password reset was requested for your account 'username' on the Liberty Life Learning University portal. To confirm this request, and set a new password for your account, please go to the following web address:
https://learning.liberty.co.za/login/forgot_password.php?token=FDWFYrsCJYseZ7xPMXHeplaFDPOFV6YK

This link is valid for 30 minutes from the time this reset was first requested.

If this password reset was not requested by you, no action is needed.

PLEASE NOTE:
This e-mail was sent from unattended mailbox. Please do not reply to this e-mail - you will not get a reply. If you have any questions about this e-mail please contact us on accreditation@liberty.co.za.
Liberty Group Ltd - an Authorised Financial Services Provider (licence no.2409)

An email will be sent to you. Click on the link, as requested.

Please note that the link is only valid for 30 minutes. If the time period has expired, you will need to request another password reset.

Log In | Forgotten password

The password reset link you used is more than 30 minutes old and has expired. Please initiate a new password reset.

Continue

Log In | Forgotten password

Set password

Please enter your new password below, then save changes.

Username nmstester

New password *

New password (again) *

Save changes | Cancel

To change the password, enter the new password twice, and click on the **Save changes** button.

You will now be logged into the Learning University with your new password.

Note: This password will not expire, and is not linked to the Liberty server or Blueprint system.

Should you experience any problems, please contact one of the following members of the Learning Admin Team:

- Tebogo Mpela: 011 408 1214 accreditation@liberty.co.za
- Yavashni Veerasamy: 011 408 4717
- Anthea Shillington: 011 408 3589